

Total Email Management Suite Powered by Mimecast®



Removing the risks and complexities of business email management

IT departments globally are charged with delivering more for less. This imperative involves managing complexity, reducing cost and ensuring compliance — while simultaneously aligning IT to business objectives and supporting growth. To achieve this, IT leaders need efficient ways to manage business-critical functionality in a way that will free up resources, which can then be invested in more strategic initiatives.

Email is central to all organisations and has become the most essential business application of all. As a result, the ability to continuously protect, store, manage and archive great volumes of email is now a key business issue.

MANAGING A COMPLEX EMAIL ENVIRONMENT: THE WAY IT USUALLY HAPPENS

Many organisations have implemented Microsoft® Exchange and other collaboration tools for business-critical messaging. Of course over time, new threats and data governance issues emerge which require additional functionality to be added onto the original messaging platform. The entire email infrastructure becomes too costly to manage and upgrade, even for the most well-equipped IT departments.

To solve these problems, enforce a consistent email policy and reduce risk, IT departments often supplement their email servers with multiple-point technologies. Disparate solutions are stitched together to provide archiving, continuity, encryption, threat detection and other vital services.

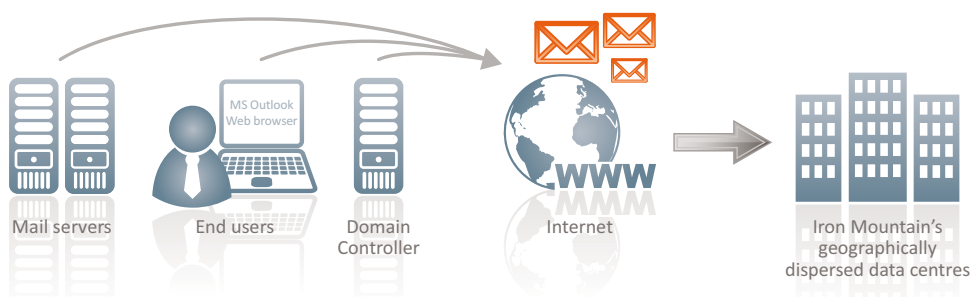
The result is a fragmented, complex and expensive email environment that fills up server rooms with a sprawling infrastructure. All of these point solutions need to be configured to continue operating in the event that a business disaster occurs – ensuring that the organisation doesn't expose itself to additional risk when it's in its most vulnerable state.

Total Email Management Suite provides cost-effective, total end-to-end control of email, hosted in Iron Mountain's secure data centres.

TOTAL EMAIL MANAGEMENT

As part of its Storage-as-a-Service portfolio, Iron Mountain provides everything an enterprise needs in a ready-to-use online service: removing the growing risks and complexities of business email management with a single platform. Better yet, it comes at a fraction of the cost of alternative strategies, saving companies as much as 60% in ongoing costs.

Connecting a corporate email server to Iron Mountain's Total Email Management Suite delivers critical software services as well as the physical network, computing and storage infrastructure needed to deliver cost-effective



email management. Iron Mountain allows an organisation's IT team to shift its focus from the unproductive management of the individual technical components to the wider business needs of its organisation:

- Enforcing corporate email policy
- Archiving for compliance
- Preventing the loss of sensitive data
- Eliminating spam and unproductive quarantine management
- Eliminating downtime
- Facilitating rapid search and eDiscovery

BENEFITS AT A GLANCE:

- 1. Ease of use:** A 100% unified solution provides a single browser-based administration console, enabling the IT team to easily control all of its email management requirements.
- 2. No email downtime:** Experience "always on" email, with 100% email uptime during outages, delivered directly within Microsoft Outlook®, Web or mobile devices.
- 3. Cost savings:** Achieve typical savings of at least 60% over alternative approaches to email management.
- 4. Enhanced control:** A multi-tenant platform provides real-time policy management and instant configurability of all email support services including forensic track and trace.
- 5. Rapid deployment:** The solution can be provisioned and deployed within hours.
- 6. Lower risk:** Gain advanced techniques for providing a robust and intelligent email security solution.
- 7. Speed and scalability:** A unique storage grid technology offers a high-performance service for long-term storage, search, compliance and information management.

KEY FEATURES:

Data retention and eDiscovery

- Dynamic Data Protection ensures that normal system operations continue unaffected. All authorised access events and policy changes are logged in a comprehensive audit trail
- Parallel sub-second search returns complex queries in sub-second time
- A single searchable view across an enterprise's entire global email data

Business continuity

- Emergency email facilities are instantly available during the failure of a customer's local email infrastructure
- Recover messages for end users that may have been deleted or accidentally lost
- Email Management Services for Microsoft Outlook seamlessly delivers messages to users' inboxes during outages

Advanced email security

- Advanced reputation-based tests determine known-good and known-bad senders, achieving a high level of accuracy
- A Data Leak Prevention (DLP) system allows administrators to set policies to detect key confidential or restricted information within emails and attachments
- Users proactively manage their own lists of senders to ensure optimal performance

Visibility and reporting

- Access extensive reports for viewing email volumes over a period of time, including number of messages sent and received, top senders, and data volumes
- Gain all the diagnostic tools an administrator would expect from a locally deployed gateway, including delivery queues and connection reports

All of these features are delivered through an advanced storage grid system with the policy-based retention of emails in a secure message warehouse.

© 2009 Iron Mountain Incorporated. All rights reserved. Iron Mountain and the design of the mountain are registered trademarks and Iron Mountain Digital is a trademark of Iron Mountain Incorporated. Mimecast is a registered trademark of Mimecast Limited. All other trademarks and registered trademarks are the property of their respective owners.

 **IRON MOUNTAIN** DIGITAL™
Merlin House, Brunel Road
Theale, Reading, Berkshire RG7 4AB, UK

Iron Mountain Digital is the world's leading provider of Storage-as-a-Service solutions for backup and archiving. The technology arm of Iron Mountain Incorporated offers a comprehensive suite of data protection, archiving and intellectual property management solutions to thousands of companies around the world, directly and through a worldwide network of channel partners. Iron Mountain Digital is based in Southborough, Mass. with European headquarters in Frankfurt, Germany. For more information, visit our Web site at www.ironmountain.co.uk/digital